

Cobb Parents Able to Update Student, Family Info in ParentVue

Cobb Schools parents are able to log in to their ParentVUE account to update their family information.

This is available to enrolling Cobb parents and will enable the enrolling adult to digitally update their email, phone numbers, address, and contact information for their student via an electronic device.

This platform was created to eliminate the need for the enrolling adult to come to the school to complete this information. If an enrolling adult does not have a ParentVUE account, the enrolling adult can contact the school principal for their login information during this time of digital learning

HERE'S WHAT TO DO ONCE LOGGED IN TO ParentVUE

- Select your student.
- Scroll down to the tab on the left side and select Change My Information.
- If you have an address change, you will need to upload Home Ownership documentation or Lease/Rental Agreement and a current utility bill. The address will not be changed for the student in the system until the proofs of residency have been verified by the local school.
- If your new address is listed outside of the current school's feeder pattern, you will need to apply for a Continuation of Enrollment Transfer for your student to remain at the current school for the remainder of this school year.

• If you temporarily reside with another person and the proof of residency is in the name of someone other than the enrolling adult or their spouse, you will need to complete Form JBC-2 Statement of Legal Residence for the school. The Spanish version is available here.

Some information is locked in ParentVUE, requiring the enrolling adult to contact the local school for additional paperwork to make the necessary changes

ONLINE REGISTRATION

If you have a current Cobb county student and need to register a new student, you will need to use your ParentVue account. Current families that do not have a ParentVue account will need to contact their local school. More information on obtaining an account is included below.

To register a new student, you will need to upload the following documents:

Two (2) proofs of residency (one of each) Home ownership documentation or lease/rental agreement; and one (1) current utility monthly statement.

State law requires a Certificate of Immunization (Form #3231) and a Certificate of Vision, Hearing, Dental, and Nutritional Screening (Form #3300) available from physicians or the Cobb County Health Department. Form #3300 must be dated within 12 months of the first day of school (August 3, 2020).

Proof of birth: A certified copy of Birth Certificate, Military ID, Passport, Adoption Record, a religious record

authorized by a religious official, an official school transcript, or an affidavit of age.

Social Security Card or Cobb County School District Waiver Form JBC-4. The social security number will be required by the state for students applying for the HOPE scholarship.

If you were unable to upload the Enrollment Documents or have questions about registration, you will need to contact your local school for assistance.

ParentVUE ACCOUNT

If you do not currently have a ParentVUE Account, please contact your local school.

Parents of currently enrolled students who do not have an active ParentVUE account may request an Activation Key to register from their local school.

- A request for a new ParentVUE account can be made only by the enrolling adult of an actively enrolled student.
- You will be asked to verify that the request is being made by the enrolling adult by providing an email copy of your ID.
- Once verified, you will receive an email with an Activation Key that will allow you to register for an account. You will also receive the ParentVUE Acceptable Use Policy & User Agreement for your records.

Support

**If you have any questions or need technical support, please contact your local school for assistance. School contact information is available on the local school website.*